

Warranty

Products from playground Centre will promote many years of fun and excitement.

25 Years

On the structural integrity of

- Hot dip Galvanised steel poles
- Aluminium Poles
- Stainless Steel Hardware
- H5 Tanalised Timber poles

10 Years

On the structural integrity of

- Timber
- Steel
- Rotational-moulded plastic
- Engineered Plastic Sheets

15 Years

On the structural integrity of

- Wobbly hardwood timber
- Environmentally-friendly treated poles

5 Years

- Against colour fading of powder coating including red
- Rocker Springs
- Hercules rope & connections

2 Years

On the structural integrity of

- Moving Parts
- Electric Components
- Trampoline Parts

Period of Warranty

Our Warranties apply from date of invoice to the original customer and the period varies according to the product group. Please see above.

Our Warranties cover parts of equipment found to have undergone structural failure due to defective materials. Warranty includes supply of product and/or parts, but excludes installation. We will repair or replace the defective part at Playground Centres discretion, and the defect is not due to:

- I. Vandalism, negligence, abuse, accidents, lack of maintenance or improper installation;
- II. Products tampered with, modified or repaired by anyone when not previously approved by Playground Centre
- III. Fair wear and tear
- IV. Harsh or corrosive elements where preventative procedures have not been adhered to, as set out in our maintenance instructions (available on request).
- V. Poor drainage conditions of surfacing and/or ground.
- VI. Any warranty claims on tube slides that are fitted to non Playground Centre structures and/or fitted using non Playground Centre fixtures or fittings are excluded.

Warranty

Maintenance:

All warranties are conditional on owners maintaining their investments by adhering to our Maintenance & Inspection Manual – Available on request.

Design:

Due to our commitment to continual improvement, we reserve the right to improve or alter the designs in this catalogue.

Safety Areas

Requirements for safety areas could vary to different countries and are subject to final design approval.

CONTACT US:

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Playgrounds in Harsh or Corrosive Conditions

MAINTENANCE & PREVENTATIVE REQUIREMENTS

Playgrounds or Park Equipment installed in environments exposed to:

- Extremely harsh, salt or corrosive elements
- High profile playgrounds with intensive usage
- Vandal prone areas

It is imperative that it is determined early as to whether your site is exposed to any of these conditions and that the appropriate preventative maintenance is actioned immediately or your warranty claims will be jeopardised.

Corrosive Environments

Playground equipment situated in:

- Areas subject to corrosive elements, or
- All foreshore areas and areas with salt air are definitely at risk

Experience has proved some coastal areas are more susceptible than others due to prevailing salt bearing winds and it is important that this is identified and addressed to ensure the safety and value of the equipment. Industrial or chemical plants can also release highly corrosive fallout which should be considered if the playground is in close proximity to them.

As all Playground Centre equipment is engineered from high quality UV resistant plastics and specially formulated hybrid coatings on steel activities it can take many years for corrosion to affect their structural integrity.

However, extreme conditions will cause rust on the powder coated surfaces and on the stainless steel fastenings if the corrosive residue is not regularly washed off.

Intensive Usage and Vandal Prone Areas

Where playgrounds are located in high profile parks, eateries or vandal prone areas, equipment (especially moving equipment) will require inspection, lubrication and repair on more regular basis. It may be necessary in some high usage playgrounds to perform daily inspections and continual maintenance. Daily inspection forms can be photocopied from the Safety Management System for this purpose.

Playgrounds in Harsh or Corrosive Conditions

Washing Procedures

Playgrounds subjected to extreme conditions should be thoroughly washed down every month. An entire wash down with detergent will remove salt build-up, road grime and other extraneous matter, all of which can curtail the playgrounds life. Cleaner can be used with high pressure washers or hoses taking particular care to flush out narrow gaps and ledges of any corrosive residue. The process should include an initial water blast, detergent water blast, and then a wash down with clean water.

Care should be taken choosing a suitable detergent as many types available, including dishwashing detergents, can be corrosive and should not be used.

Vandalism

Vandal prone areas present a particular maintenance challenge requiring inspection, maintenance and repairs on a much more methodical and regular basis than is normally warranted. Protection against graffiti and its removal is a specialist field that is available in most areas. Contact a local anti-graffiti specialist for assistance.

Corrosion Inhibitor for Fastenings

We recommend a corrosion inhibitor such as Lanotec HD15 be applied to fastenings that are susceptible to corrosion. The inhibitor should be applied at three monthly intervals to cool dry surfaces only. Scratches and damaged coatings should also be cleaned, painted if necessary, and treated with inhibitor.

PLEASE NOTE

If your playground or park equipment falls into any of the above categories these maintenance measures must be carried out and recorded on the Extreme Maintenance Register included in your Safety Management System or warranties will be adversely affected.

[ENQUIRE FOR OUR INSPECTION AND MAINTENANCE MANUAL](#)

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